

Earlston High School: FAQs on Learning and Teaching in our Virtual school

While our school is being run online we are supporting students to continue their learning. We know this is a strange and sometimes difficult time for all of us; but we want to give our young people a routine and support while we're away, and to give them the best start to their learning ready for when we return.

We aim to:

- Help all students access the virtual school
- Set work for all students using Teams on their iPads
- Support students who get stuck

How do students get work in the virtual school?

- Teachers **set work on Teams** (the students' textbook and jotter); and **notify everyone of the work on Satchel One** (This is the students' diary and becomes the daily bulletin for everyone including parents and carers.)

What work is expected?

- We expect students to complete work roughly equivalent to what they would do in normal school. This is 3-4 hours work a day for S1-2 and about the same per subject in the Senior phase. Students have 7 days to do work.
- We also expect students to log in on Monday mornings to plan their week and to check the bulletins and assemblies online.
- We strongly recommend that students follow a rough timetable. These are issued for S1-2 and the new Senior phase should make up their own using the template we have issued. You can use our suggested timetable on our school website here: <https://www.earlstonhighschool.org.uk/v-school/timetables>

What year is my child in now?

- We are continuing with S1 and S2 courses in the same classes as last term. There may be some re-arranging of teachers to help the running of the virtual school
- S3, S4 and S5 students are beginning their new senior school timetables in new classes from Monday 4th May. They will be notified on Satchel One by their new teachers and should sign up to their Glow Teams from there.

What happens if my child is struggling to complete work?

- Students should ask their teachers for help first using Teams.
- Teachers will alert you and your child if they think they are struggling using the notification '**not submitted**' on Satchel One This gives parents and carers a chance to support their learners from home. Some teachers may use 'Red Amber Green' on Satchel One if they wish to indicate the quantity/ quality of the work.
- Contact guidance teachers via email if you still have concerns.

What happens if my child is ill or is unable to do work?

- Parents / carers should email into school in the usual way if their child cannot do work to earlstonhs@scotborders.gov.uk

My iPad isn't working properly

Please go to <https://www.earlstonhighschool.org.uk> and click on our 'Virtual School' menu for 'how to' and help guides. If your query cannot be answered there, please contact Inspirelearning@scotborders.gov.uk to report your issue.

Where can I get help and information?

- Essential information for parents will continue to come through groupcall from the school and SBC. There is a dedicated page for [Coronavirus School Updates](#) on SBC's Website
- The school website has all the links and support for our virtual school at <https://www.earlstonhighschool.org.uk/> under the tab 'Virtual School'
- Satchel One help is here <https://help.teamsatchel.com/en/collections/1695420-parents>
- Our school time is here to help. Please continue to email us at earlstonhs@scotborders.gov.uk